NATIONAL TRANSPORTATION SAFETY BOARD

IN RE:

THE EL FARO INCIDENT OFF : NTSB Accident No. THE COAST OF THE BAHAMAS ON: DCA16MM001

OCTOBER 1, 2015

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Interview of: LAURIE BOBILLOT

Wednesday, November 4, 2015

Teleconference

BEFORE:

BRIAN YOUNG, NTSB BRIAN CURTIS, NTSB CARRIE BELL, NTSB KATY CHISOM, NTSB MIKE KUCHARSKI, NTSB

This transcript was produced from audio provided by the National Transportation Safety Board.

APPEARANCES:

On Behalf of the U.S. Coast Guard:

U.S. Coast Guard

1	P-K-O-C-E-E-D-I-N-G-2
2	MR. Hi, Laurie. My name's
3	I'm a civilian marine casualty
4	investigator for the United States Coast Guard.
5	I live down in I I'm working with
6	the human performance group human factors
7	group, as well as kind of sitting in from the
8	nautical operations side of the investigation
9	team.
LO	MS. BOBILLOT: (Simultaneous
L1	speaking.)
L2	MS. BELL: Hi, this is Carrie Bell.
L3	I'm also part of the NTSB team. I am the human
L 4	performance group chairman. We are looking at
L5	decision making and relationships among the crew
L6	and things of that nature.
L7	MS. BOBILLOT: Okay.
L8	MR. YOUNG: Hi, this is Brian Young.
L9	I'm part of the engineering group. I'm a
20	graduate of New York Maritime, and I went to sea
21	for 25 years with the American Maritime Officers
22	Union. I'm going to be looking into the

1	propulsion systems aboard the ship. Thank you
2	very much for your time.
3	MS. BOBILLOT: Thank you, sir.
4	MR. YOUNG: Mike?
5	MR. KUCHARSKI: Hi, good afternoon,
6	Ms. Bobillot. My name is Mike Kucharski. I'm
7	with the NTSB. I'm nautical operations group
8	chairman. Like Brian, I went to sea for 24
9	years and was actually master on the Northern
10	Lights before she became the El Faro. Deep
11	condolences. Thank you for participating.
1.0	MS. BOBILLOT: Thank you, sir.
12	no. bobililoi. mank you, bii.
12	PARTICIPANT: Before we get started,
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13 14 15	PARTICIPANT: Before we get started, Laurie, just a little more of my background,
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13 14 15 16 17	PARTICIPANT: Before we get started, Laurie, just a little more of my background, just so you know. I grew up in Rockland, went to school in Rockland, went to Maine Maritime Academy and actually sailed under the American Maritime Officers for 23 years, just so you have
13 14 15 16 17 18	PARTICIPANT: Before we get started, Laurie, just a little more of my background, just so you know. I grew up in Rockland, went to school in Rockland, went to Maine Maritime Academy and actually sailed under the American Maritime Officers for 23 years, just so you have that background of the history of who's actually

federal agency that's not under the DOT or any other umbrella. We don't have enforcement authority for regulations, but I think our impact comes from the recommendations that we eventually develop to hopefully prevent these accidents from recurring again.

In this accident, we've been on scene, as you know, down in Jacksonville. We spent a week and a half there interviewing many folks in the area, collecting information. That went on for about a week and a half. then, we've been working with the U.S. Navy, with their supply salvage folks, to get out there and locate, which we have, the El Faro Also, the second part of that mission is to find and retrieve the VDR, if possible. the press release, you've seen that the bridge deck and the deck below that, which actually -those decks actually hold the voyage data recorder -- were not attached to the vessel, so we're continuing our search in the vicinity of the hull that we might find that component and

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hopefully retrieve the voyage data recorder.

Going forward, once we've finished up some follow-up interviews -- and we certainly appreciate your participating today, and if you don't mind, we'd like to record this as a way of capturing all the information you might provide, and that will eventually be -- the transcription of this interview will reside in a public docket. Obviously, we'll redact any personal information, but it will, in several months, reside on a public docket, on a website, under the NTSB.

year down the road, just to give you a fair assessment of the time frame, we will produce a report, which will contain findings of the investigation, as well as the probable cause of the accident, and finally, recommendations that we would distribute to the proper organizations or entities where they might in some way mitigate the chances of such a recurrence of a tragedy such as this. That's kind of who we are

and what we're doing here. Before we get to the group chairman to do the interview questions, if you have any questions for me, I would be glad to take those up front.

MS. BOBILLOT: Okay. Well, one question is -- I don't know how far that little submarine there is looking for the deck of the ship. You can only go by media, so everything's got to be taken with a grain of salt. I do know that some of the debris and everything had floated about 100 miles away from the last known destination of El Faro. I was wondering if that submarine thing is going to go as far as that, or are they going to stay pretty close within the vicinity of the vessel?

PARTICIPANT: We've identified an area around the vessel, it's about, I believe, 10 by 15 miles, roughly, where -- the hull was actually located in the center of that location. So the ROV and the sonar search, we've done some video work of the hull, but where we found that the top two decks were sheared off, which would

have held the VDR, the voyage data recorder, we're actually going back to the sonar scans to search more in that area surrounding the hull in hopes of finding those decks that would have held the VDR. We're expanding the search a little bit to realistic plans to where it may have fallen in relation to the ship. We've done some video work. We'll do some more on the hull itself or the condition of it, but we are also returning to do more sonar work to try to locate that wheelhouse.

MS. BOBILLOT: Are we, as the family members, going to be privy to these photos, if you will, probably not now, but at a later date?

MS. CHISOM: Hi, Laurie, this is
Katy. That's a really good question. We're
actually working with the Navy and our IIC, the
Investigator in Charge, who is on the ship, to
try to get some images and video that we can
release. As soon as we have something, I will
notify you and the other family members, so that
you'll have an opportunity to see it before it

1	goes public.
2	MS. BOBILLOT: Okay.
3	MS. CHISOM: Okay?
4	MS. BOBILLOT: Yes, thank you.
5	PARTICIPANT: Anything else, Laurie?
6	Glad to entertain your questions now. I know
7	you're busy, too.
8	MS. BOBILLOT: After last night's
9	report with the wheelhouse and everything coming
10	apart from the vessel, that was kind of a shock
11	to me. You're talking I know with the bridge
12	and everything, but are you talking the whole
13	white part of that vessel coming off, or just
14	the bridge and the immediate second level to it?
15	PARTICIPANT: Right, so the house
16	the super structure, if you will, consists of, I
17	believe, four or five decks. I'm not sure
18	exactly how many. The parts that were sheared
19	off and are missing actually are the navigation
20	bridge, the very top level, and the one
21	immediately underneath it. Of course not of

course, but the voyage data recorder was

actually physically mounted on top of the navigation bridge, where navigation work is conducted. So it's connected to that. But yes it wasn't the entire white section, the super structure. It was two of those four or five decks that were sheared off, and that's what's missing.

MS. BOBILLOT: Okay, that's what I was thinking. Please excuse my ignorance, but this black box. I know it's the last communications that were happening on the ship, but is it like a recorder, like if Danielle was talking to the captain type thing, is that what it's recording, or is it just stuff that they're trying to send as a message to the rescue squad, if you will?

PARTICIPANT: That's a very good question. It's what they refer to as a simplified VDR. What this would capture, in totality, would be -- first of all, it would capture the rough navigational data, speed, course, heading, some radar -- every 15 seconds,

1	it would record a radar image. That's all good
2	information. But more importantly, it would
3	actually house contained record the last 12
4	hours of communications on the bridge.
5	Essentially, there are microphones embedded in
6	the overhead on the bridge, captures all
7	conversations. It would've captured all those
8	conversations for the 12 hours previous to
9	losing power, but it also has a small battery in
10	it, which allows it to capture any conversations
11	and navigational information for two hours post
12	losing power.
13	It's designed to work down to 20,000
14	feet, which we're in less than 20,000 feet.
15	We're around 15,000 feet. The pinger, which we
16	never detected the pinger, was designed to go 30
17	days. The challenge now is to find that
18	wheelhouse section, if we can, to get the voyage
19	data recorder back.
20	MS. BOBILLOT: Okay. That's all I
21	can think of for right now (Inaudible).
22	PARTICIPANT: No, that's totally

understandable and all great questions. 1 2 going to turn it over now to the investigative 3 team who'll be asking the questions. start with Brian Young, our engineering 4 investigator. Go ahead, Brian. 5 Good afternoon, Laurie. 6 MR. YOUNG: 7 Thank you again for your time. If you don't mind, maybe you could just start out with maybe 8 9 giving us a little bit of an idea of how much and how long Danielle had been employed aboard 10 11 the ship, how many trips she had made? 12 MS. BOBILLOT: She was on the El Morro, the sister ship to the El Faro, for 13 Then when they decommissioned 14 several years. 15 the El Morro, she went right over to the El To be honest with you, I don't know how 16 17 many exact trips she's done on the El Faro, but 18 it was -- I want to say at least -- it's 19 whenever they decommissioned the El Morro, she 20 went right over there. She had her ten weeks 21 off, and then went right over to the El Faro. 22 MR. YOUNG: Okay. Was it a pretty

1	steady rotation, ten weeks on/ten weeks off, on
2	the El Faro?
3	MS. BOBILLOT: Yes, absolutely.
4	MR. YOUNG: Did she work a lot with
5	Captain Davidson?
6	MS. BOBILLOT: Yes, she did some.
7	The captain's rotations are a little different
8	than the other officers. I think they have the
9	ten weeks, but they're not always the exact same
10	ten weeks as what Danielle would have done.
11	They overlap from captain to captain.
12	MR. YOUNG: Do you know how her
13	relationship was with Captain Davidson? Did
14	they get along all right or
15	MS. BOBILLOT: Boy, I hate to answer
16	that one. Oh, my God. She didn't care for the
17	man. I will say that. But she respected him
18	because he is the captain. A lot of times, she
19	would say to me that he was in his stateroom
20	quite a bit, more so than she felt should have
21	been. But that's all she she really didn't
22	want to go too much into details with me. She

was like my mother more than my daughter. 1 always tried to protect me from all these things 2 3 that could happen out at sea. But she did not care for him very much, no. 4 MR. YOUNG: I think a lot of us who 5 have gone to sea don't tell everybody the whole 6 7 story all the time when we're out there. MS. BOBILLOT: Oh, I know. 8 9 MR. YOUNG: How about some of the other captains that may have been on there? 10 Did 11 you ever get any feedback on, say, some of the 12 relief captains or --I'm trying to think 13 MS. BOBILLOT: of some of the names. On the El Faro, she had 14 15 some captains that she liked very well, like Captain Pete, but I don't know if he went on the 16 17 The only reason I know of El Faro or not. 18 Davidson is because just before she left, she 19 said to me, "Oh, I've got to ship out with him."

I said, "Everybody's got their faults. Just

kind of suck it up and accept it for what it

She goes, "Yes, I know, Mom."

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That's the only reason I know it was 1 2 Davidson. I'm not sure what the other captains' 3 names are. MR. YOUNG: We did have some of the 4 most recent names as an Axelson, and then there 5 might have been a Chief Mate Thompson. 6 7 are some of the names we've heard. MS. BOBILLOT: No, I'm not familiar 8 9 with those names. MR. YOUNG: We do know, and we 10 11 appreciate, that you had forwarded an email that 12 Danielle sent to you saying we were heading 13 right into a hurricane. Did you receive any other emails a little before or any time after 14 15 that, or any pictures recently, or any other 16 communication that indicated that may have been 17 en route towards the hurricane, or maybe trying 18 to head away from it? 19 MS. BOBILLOT: No, that was the only 20 I've had some other ones two-three days 21 No, the only ones that I know was sent 22 during that time frame would be the ones that

Norrie Thompson received and Jessie Thompson.

They're sisters. I have not been privy to those emails. They didn't want to forward them to me, so that's why I got you guys involved, so you guys could retrieve them from the girls. I did try to -- I checked my email when I got it, and then I tried to send her an email back saying, "Please be careful, love you, Mom." That particular email did not go through. I kept getting things from Global saying still trying to send the email (Inaudible) send it. So at that time, I imagine the ship had lost all communications, obviously.

But I will say Danielle always said to me, "If you ever write on this email, keep it pretty much professional, Mom, no jokes, no nothing, no pictures. This is a professional ship's email. We can't receive stuff like that, and no attachments." As far as her writing to me on her private email, I never received anything. It was strictly just the ship email. In relation to that email, I can say to you that

she was talking to me in code.

We were both raised on the water.

Her saying, "We are heading straight for the hurricane," that was a hint to me saying, "We're not supposed to be doing this." Anybody who's been out to sea knows that you divert going into a hurricane. You do not head straight into a hurricane. There's Part 1 for me.

Then Part 2 was her saying, "Give my love to everyone." She never -- I'm sorry. She never, ever ended her emails that way. It was always, "Talk to you later," or the initial D, obviously for Danielle, never love, never, and certainly not on the ship's email. (Inaudible) email, she knew that they were heading for big trouble. That was her way of telling me see you later. I'm so sorry.

MR. YOUNG: No, we really appreciate you giving us this insight because that really tells a much better story than just reading the black and white. That insight that you know, as a mom, is a huge help to us.

1	MS. BOBILLOT: Like I said, she
2	always tried to be professional whenever can be.
3	That email was about as personal as she would
4	ever as she ever got on that. That was
5	definitely a hint, without throwing anybody
6	under the bus.
7	MR. YOUNG: Understood. Do you
8	remember about what time it was that you
9	attempted to write back?
10	MS. BOBILLOT: I'll have to look it
11	up, honey. I'm not sure. I think it's probably
12	a couple hours later, but I'll double check on
13	my emails myself, and I'll get back to Katy with
14	that. Because the way I do that is on my phone,
15	and I'm on my phone right now.
16	MR. YOUNG: No, I get it. I
17	understand, thanks.
18	MS. BOBILLOT: I'll double check.
19	MR. YOUNG: Okay. Did you talk to
20	Danielle at all while they were in Jacksonville,
21	right before departure? Would there be a
22	typical phone call to you?

MS. BOBILLOT: We were in the 1 2 process of moving, but nothing was said about 3 the hurricane. I don't even know if she knew about the hurricane at that point. It was, "I 4 got to call the storage unit," blah, blah, blah, 5 about where to store my items, that type of 6 7 phone call. But no, absolutely nothing about a The first and only thing I heard hurricane. 8 9 about the hurricane was that email that we were 10 just talking about. 11 MR. YOUNG: How about over time -- I 12 know she had been aboard the ship for a few Was there any notice or any, say, 13 trips. communication that the ships were being 14 15 overloaded or carrying much more cargo or trying to have heavier demands on schedules? 16 Was there any talking about that? 17 18 Absolutely not. MS. BOBILLOT: 19 the only thing that was discussed about the 20 ship, she was excited because it was going to be 21 going to get a refit so they could go to Alaska.

She was excited about that. I know -- I don't

know if this is any help or not, but the El
Morro, which is a sister ship, I do know that at
some point, they were trying to patch up the
hull the walls. When they took the rivet gun
to it, it would just puncture holes right
through the side, the bulkhead. I thought, "Oh,
my God." That's the sister ship, meaning they
should be pretty much identical and probably the
same year period. Her and I would discuss that.
I said, "I hope to heck she's a little sturdier,
at least, than the El Morro." She would say,
"Yes, me, too." That was it. She was very
protective of me. I'm sorry, but she was. Like
I said, with her to say that about the
hurricane, going straight for it, that is so not
Danielle. That was a final goodbye. That's
what it was. Oh, shoot.
MR. YOUNG: We understood, too, that
there was plans to bring that ship over to the
Alaska trade. Do you know if there was any talk
about Danielle going to one of the new LNG
ships, or do you think she had plans to stay

with the El Faro?

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MS. BOBILLOT: No, she was planning on going to the LNG. She was so excited about that, really excited.

MR. YOUNG: Do you know if that was something that the company had already made arrangements to have that transfer, or was there an interview process, and was she chosen?

MS. BOBILLOT: No, not at all. That is one of her biggest gripes was the lack of communication with TOTE. I said to her, "When are they going to take the ship over there for the refit, and when are you going to Alaska? you know the address?" She said, "I know nothing. The damn company is not telling us anything. I don't know the dates on anything. I don't know how many tours I'm going to be able to go to Alaska on. We know nothing, just that at some point, it's going to go in for a refit." That she was frustrated on. Maybe TOTE didn't know, in all honesty. Maybe they didn't know, but I would think they would.

1	MR. YOUNG: It sounds like they were
2	trying to look for people to man these new
3	ships. I don't know if you had heard anything
4	through Danielle if there were any selections
5	made for a captain or chief mate or any other
6	positions on the new ships.
7	MS. BOBILLOT: Nothing. I don't
8	know if this is relevant or not, but one of her
9	engineers that was very good friends with her,
10	Jimmy Robinson, he's going to be going on that.
11	Is it because the El Faro is no longer a ship
12	available for him? Is that why they're giving
13	him a position as an engineer on there? That I
14	don't know. I definitely would for your own
15	records, I would definitely try to communicate
16	with Jimmy. I think you might have already.
17	MR. YOUNG: Yes, we did. We talked
18	to Jimmy. He's another Mainer. Everybody's
19	from Maine.
20	MS. BOBILLOT: Well, you're darn
21	tooting we are.
22	MR. YOUNG: You're darn tooting.

1	I'm right from Scarborough. I'm a Mainer, too,
2	and so is our director, Brian.
3	MS. BOBILLOT: Yes, I know. I'm in
4	good hands.
5	MR. YOUNG: I know. This is the
6	nice part of Maine up here.
7	MS. BOBILLOT: Yes.
8	MR. YOUNG: I know you're a little
9	bit limited on time, right, so (Simultaneous
10	speaking).
11	MS. BOBILLOT: You're fine. I'm
12	doing Danielle's second ceremony for here in
13	Wisconsin, but I've got time. This is way more
14	important than setting up pictures. Whatever
15	you need for time, you've got it.
16	MR. YOUNG: We really appreciate
17	that. I'm going to pass around some of the
18	questions to the other individuals, but I was
19	just checking I know Danielle was working on
20	the bridge, and the way the mates communicate
21	with the engineers, did you ever hear anything
22	about from Danielle about the condition of

1	the engines or any problems she noticed with the
2	boilers? Again, I know it's different between
3	mates and engineers, and it's rare for the mates
4	to talk about engine-related issues, but was
5	there any case that you may have heard anything
6	about propulsion, boilers, turbines?
7	MS. BOBILLOT: Nuh-uh, nothing. But
8	like I said, her and Jimmy are good friends, so
9	if she'd gotten any information, it would have
10	been from Jimmy.
11	MR. YOUNG: Okay, thank you. I'm
12	going to have our human factors, Carrie Bell,
13	speak with you now, but thank you so much for
14	your time with me.
15	MS. BOBILLOT: Thank you, dear.
16	MS. BELL: I have a few questions
17	about when Danielle first started at TOTE. You
18	said that she was on the El Morro for about how
19	long before she went to the El Faro?
20	MS. BOBILLOT: For years. She's
21	been shipping out for 11 years, I dare say, a
22	good ten years, anyway.

1	MS. BELL: With TOTE she's been
2	she's been with TOTE about that long?
3	MS. BOBILLOT: (Simultaneous
4	speaking), yes, 10-11 years.
5	MS. BELL: I know it's been a long
6	time since she started there, but do you know if
7	she was interviewed when she first started
8	working with TOTE?
9	MS. BOBILLOT: When she interviewed?
10	MS. BELL: Did she interview? Did
11	they interview her? Did she go through a
12	process to be hired?
13	MS. BOBILLOT: Oh, geez, I don't
14	know. I thought it was with the AMO that she
15	got the job. I can't say one way or the other,
16	dear, I'm sorry.
17	MS. BELL: That's okay. Did she
18	ever mention anything about any filed grievances
19	or complaints or anything like that that any of
20	the officers had filed with the union?
21	MS. BOBILLOT: No.
22	MS. BELL: Did she ever seem like

1	she was concerned about anything on the ship
2	safety wise, any kind of performance with some
3	of the crew members that she might have been
4	concerned about that she'd mentioned?
5	MS. BOBILLOT: No. I know there was
6	some sort of a scuffle between two guys on the
7	ship one time because she was I don't want to
8	say the ship's doctor, but one guy got a fat lip
9	that was pretty bad from another guy, but I
10	don't know what the heck that was all about.
11	But that was on the El Morro. That wasn't on
12	the El Faro.
13	MS. BELL: So she went to the El
14	Faro around would you say around 2013?
15	MS. BOBILLOT: Yes, '13-'14, yes.
16	She definitely did more time on the El Morro
17	than the El Faro.
18	MS. BELL: You mentioned you guys
19	would email back and forth. Did you only email
20	on the ship emails while she was at sea? Did
21	she ever email you personally, from her personal
22	email account?

MS. BOBILLOT: Yes, sure she did. 1 2 Yes, and she texted me. When they were in port, 3 she'd text me because her phone is lousy anywhere she was at. We did a lot more texting 4 5 than anything. Could she usually text 6 MS. BELL: 7 you most of the time when she was out at sea, or were there certain times that she could not 8 9 text, didn't have service? MS. BOBILLOT: She couldn't text me 10 11 when she was out at sea. She could only text me 12 when she was in port, when there was actually satellite signal for a phone to pick up on. 13 MS. BELL: We learned from a 14 15 previous interview that there was some 16 contention between Captain Davidson and the crew 17 related to some of the job opportunities with 18 LNG ships, that he wasn't going to those ships, 19 and there were some other people that were 20 going. Did she ever mention any of the strains 21 or the contention on board about any of the 22 individuals related to that?

MS. BOBILLOT: No, not at all. 1 MS. BELL: You said that she didn't 2 3 really care for the man, you mentioned. there specific instances of things that bothered 4 her about him that you know of? 5 MS. BOBILLOT: No, that he stayed in 6 his stateroom an awful long -- than she felt the 7 captain should be. There wasn't much 8 9 communication between the two of them. I have to remember some of the stuff she said. 10 11 basically that he didn't come out on the bridge 12 like he should -- like she felt he should, as far as communication wise between them. 13 that's about it, dear. 14 15 MS. BELL: Anything about if she had 16 a concern that she would take to him, would she 17 feel like he listened to her? Did she ever mention anything about whether her concerns were 18 19 heard? 20 MS. BOBILLOT: She did not speak to 21 him freely, like they were friends type thing. 22 It was always very professional. He was harsh,

and he was very abrupt. That could be just his 1 2 personality. Who knows? She wasn't as 3 comfortable with him as she's been with some of her other shipmates. Let's say it that way. 4 MS. BELL: If she had concerns about 5 something -- you mentioned that she said to you 6 7 kind of in code that they were going into something they shouldn't be. Would that be 8 9 something that she would feel comfortable telling him if she had a concern about that? 10 11 MS. BOBILLOT: What I think happened 12 -- and this is really speculation -- I think, because she did the charting and all that, that 13 she probably brought it to his attention. "Hey, 14 15 Captain, you do know we're heading right for 16 this damn hurricane?" Speculating, he probably said, "Yes, I'm aware of what's going on. 17 18 the captain. Just follow suit and just do it 19 and follow my orders." Danielle would have done 20 that. She would've followed orders. 21 But she wouldn't have gone down without a fight, either. She would have said, 22

"Okay, I'll do what I'm told, but I don't think
it's right." But she wouldn't have plotted
another route, if you will, because she felt
that's what she should be doing. She would have
just followed orders. That's the way the kid
was raised. We're a military family. Whether
you like it or not, this is how it's going to
go, and you will follow our orders. That was
put into her since she was a baby. I have no
doubt she did what the captain told her to do.
MS. BELL: Did she ever mention any
concerns about not getting enough sleep or
taking any kind of
MS. BOBILLOT: Oh, absolutely, yes.
MS. BELL: What did she say about
that?
MS. BOBILLOT: Personally, I think
it's standard out there. The kid loved her
sleep, but it was she'd (Inaudible) and
tired, absolutely. Hence, all the coffee she
would be slurping down. It was nothing to hear,
"Oh, I get to sleep for four hours, and I'm back

on the watch again." That was very common. 1 Do you know if she ever 2 MS. BELL: 3 voiced concern about that with the captain or the company? 4 MS. BOBILLOT: No, she would just --5 because that's what's expected of her. 6 7 wasn't going to be (Inaudible) on that one. She was just going to suck it up and do it. 8 9 again, that's how the kid was raised. You suck it up and you do it. 10 11 MS. BELL: You mentioned that she 12 drinks coffee, but does she take anything to help her sleep or help her stay awake that you 13 know of? 14 15 MS. BOBILLOT: No, God, she was such 16 a health freak. Her and her green celery and 17 everything else. She had a juicer constantly 18 going here at home. No, she was right against 19 everything, to the point -- and this is kind of 20 personal, but she wouldn't even take birth control pills because she didn't like any 21 22 chemicals in her body, whatsoever, except

1	caffeine.
2	MS. BELL: I'm going to pass it
3	along and let some other people ask questions.
4	Thank you very much.
5	MR. Hi, Laurie, it's
6	from the Coast Guard. Can you hear me
7	okay?
8	MS. BOBILLOT: Yes, dear.
9	MR. Okay, thank you. I
LO	just want to ask a couple of questions about
L1	things you've already said, and then I'll move
L2	on to some other questions. Do you know if
L3	Danielle was actually going to get an LNG job on
L 4	one of the LNG-powered ships, or was it just
L5	speculation?
L 6	MS. BOBILLOT: It was speculation
L7	because she never heard from TOTE on that for
L8	sure.
L9	MR. Did she know of other
20	individuals that were definitely going to get
21	jobs on the new ships or the converted ships?
22	MS. BOBILLOT: No, none of them knew

1	anything because her and I discussed that. I
2	said, "Do you know if the captain got" she
3	goes, "I know nothing." It was kind of the same
4	thing when they went on the El Faro. She didn't
5	know, basically, 'til the last minute that she
6	was even going on the El Faro. The
7	communication there is not very good, to say the
8	least.
9	MR. Just from dealing with
10	Danielle, did you have an opinion about the
11	safety culture on the ship?
12	MS. BOBILLOT: No. I know she did
13	the lifeboat checks and all that, but no, safety
13 14	the lifeboat checks and all that, but no, safety wise, she never said, "Oh, geez, this ship's
14	wise, she never said, "Oh, geez, this ship's
14 15	wise, she never said, "Oh, geez, this ship's unsafe," or this is unsafe or anything. But can
14 15 16	wise, she never said, "Oh, geez, this ship's unsafe," or this is unsafe or anything. But can I add a little something on that?
14 15 16 17	wise, she never said, "Oh, geez, this ship's unsafe," or this is unsafe or anything. But can I add a little something on that? MR. Of course.
14 15 16 17	wise, she never said, "Oh, geez, this ship's unsafe," or this is unsafe or anything. But can I add a little something on that? MR. Of course. MS. BOBILLOT: This EPIRB business,
14 15 16 17 18	wise, she never said, "Oh, geez, this ship's unsafe," or this is unsafe or anything. But can I add a little something on that? MR. Of course. MS. BOBILLOT: This EPIRB business, that's really got me upset with the fact that

That, to me, seems really, really 1 iackets. 2 slacking. There's no backup in case something 3 does screw up. Had these EPIRBs been on the lifeboats or the life jackets, the recovery of 4 the ship might have been done a little sooner. 5 I don't know when the EPIRB went off for a whole 6 30 seconds when the sucker went off, and then it 7 turned off. That, to me, (Inaudible) did come 8 9 as a safety protocol to look into. This is the NTSB's 10 MR. 11 investigation, but all of this information -- as 12 far as we know, the ship was in compliance with the requirements, but the NTSB will make safety 13 recommendations from this investigation. 14 15 survival factors are a component of this 16 investigation. Your point is well taken. There 17 is an ongoing discussion about that fact. 18 MS. BOBILLOT: Good, just like the lifeboats being open -- open lifeboats, you 19 20 might as well go out there with a dinghy. 21 They're worthless in such a storm that it took 22 on.

Did Danielle talk to 1 MR. 2 you about the open-top lifeboats? 3 MS. BOBILLOT: Just when she would do inspection. She'd send me pictures. 4 is, oh, my gosh, years ago. I'm like, "That is 5 your lifeboat? It's open." She goes, "Yes, 6 7 it's open." I'm like, "Well, let's hope you never get into some rough seas because you know, 8 9 kid, you're screwed." She goes, "Yes, I know." We kind of 10 11 matter-of-factly joked about it. Little did we 12 know it's not a laughing matter anymore? lifeboats are worthless. You're just as good as 13 having a life ring out there. But it was older 14 15 ships. The El Morro was an old ship, 40 plus 16 years old, just like the El Faro. Maybe when they were first built, 17 18 those were state-of-the-art lifeboats, but you 19 would think something like that should have been 20 updated to those capsule-type lifeboats. 21 Putting the lifeboats into the water, you have 22 to have your sailors out there to drop them into

Yes, good luck on that with these 1 the water. 2 high seas. The whole backup system on that was 3 a nightmare, I feel. In our closing 4 discussion here, you'll most likely be asked for 5 any photographs that you might have. We'll talk 6 7 about that towards the end. If you had them, that would be most helpful. Can you briefly 8 9 talk about Danielle's view of her duties as second mate aboard the El Faro, in particular? 10 11 MS. BOBILLOT: (Inaudible) and 12 everything else on the bridge, but when they were in port, she was always getting her hands 13 dirty, too, helping. I think as a third mate, 14 15 she did. Second mate, I'm not too, too sure about, but helping with the loading of the 16 17 containers and everything that was below deck. 18 Inspections of the lifeboats, life rafts, and 19 all that she did. 20 I know one time, she sent me a picture -- this is a couple years ago, on the El 21 22 Morro -- she was up on the mast doing something

1	up there. As a mother, that's the last type of
2	picture you really want to see is your kid
3	hundreds of feet up in the air, but she enjoyed
4	all that. She truly, truly enjoyed shipping
5	out. In fact, her last conversation with me
6	was, "Mom, if I ever die at sea, that's where I
7	want to be." Just adored shipping out.
8	MR Is it all right to
9	continue, Laurie?
10	MS. BOBILLOT: Oh, of course. I've
11	got to suck it up, as I would've told her.
12	"Suck it up, Danielle." Okay, next question.
13	MR. The ship went back and
14	forth between San Juan and Jacksonville.
15	Someone mentioned it was like on railroad
16	tracks. Did she ever talk to you about a
17	shipboard plan for June 1st we start
18	hurricane season in the Atlantic. Did she ever
19	talk to you about how things changed as they
20	entered that time of year of June, as far as
21	navigation of the ship or anything like that?
22	MS. BOBILLOT: Absolutely not, no.

She'd say, "It's hurricane season. We're going 1 to have some rough seas." But that was it. 2 3 That's the limit of it. Did she ever talk 4 MR. about how the ship behaved in rough seas? 5 have a couple of questions about that. 6 7 MS. BOBILLOT: No, when she was on the El Morro, they were in a Category 1 8 9 hurricane. That ship took quite a pounding, and that was just a Category 1. It was 40-degree 10 11 pitches. She said she had to go airborne in 12 order to go into her bunk. She goes, "I stood in the doorway and I remember it --" 13 She'd say when it was at a certain 14 15 pitch, then she'd jump up and was literally 16 airborne, went into her bunk, and tied herself That ship, the sister ship, could take 17 18 quite a pounding. That I do have a few pictures 19 on her Facebook page. I'm sure you have access 20 to that, too. If you go under the album "A Ship's Life," you will see some of the 21

containers that got bent up pretty bad on there

22

1	during that hurricane.
2	MR. Did she say anything
3	about if you're looking at a ship, the
4	listing is where it will lean over to one side
5	or the other. Did she discuss anything related
6	to the characteristics of the ship listing?
7	MS. BOBILLOT: Nuh-uh.
8	MR. No? How about I
9	know we touched on it before, but anything
10	related to stability problems with cargo loading
11	or the heavy loads of cargo?
12	MS. BOBILLOT: No. She would
13	mention, "We have a fully loaded ship," but not,
14	"Oh, my God, we're over the amount of weight,"
15	or anything like that. No, she never did.
16	MR. Did she talk about
17	at one point, there was another shipping
18	company, called Horizon Lines. They went
19	bankrupt. As a result of that, I think TOTE
20	started picking up more and more cargo. Did she
21	say anything about you mentioned fully
22	loaded. Did you mention, "Boy, we're taking

1	more and more cargo," or "Cargo loading has
2	increased" or something like that?
3	MS. BOBILLOT: No, just that she was
4	fully loaded. That was it. To me, that didn't
5	mean a heck of a lot besides wow, the ship is
6	full. As far as was it over full, like my cup
7	runneth over type thing, no, she never mentioned
8	that.
9	MR. I mentioned the ship
10	went back and forth to San Juan to Jacksonville.
11	We know that there was a voyage in late August
12	and Danielle wasn't aboard, but they took a
13	significant the reason I ask this question is
14	that she's the navigator for the ship. That's
15	her duties. In August, after end of August, the
16	ship took a voyage down the coast of Florida and
17	cut through Old Bahama Channel, skirting north
18	of Cuba into Puerto Rico. Did she mention that
19	to you, know anything about that?
20	MS. BOBILLOT: No, not at all.
21	MR. I think my final area,
22	but the ship was on what they call a liner

service. Scheduling was very important, times of arrival to San Juan and times of getting back to Jacksonville. Did she talk about any -- was there any pressure from anybody about the ship keeping to that schedule, since she was doing the navigation business?

MS. BOBILLOT: No. I do know they were on a strict schedule. They had to be out of port by a certain time in order to make it into port. They stuck by that pretty darn good and tight. As far as pressure, no. You have to be on a schedule, yes, that part, yes. Whether they were pressured into we don't care if there's a storm coming, you've got to go, that I can't say. I don't know.

MR. Laurie, my last question. You had mentioned -- when we first started, we were talking about emails during the voyage. Then you mentioned there were emails prior to the voyage that may go back some time. Are you aware of any of those that might have anything that would help us in this

investigation that might talk about the schedule 1 or navigation or storms or anything like that? 2 3 Just in general, do you recall if there was anything like that? 4 MS. BOBILLOT: No, absolutely not. 5 They were pretty lighthearted. The only time 6 7 she ever mentioned anything about the storm was this last email, the one, "We're heading 8 9 straight for the hurricane." That's the only Like I said before, she always tried to 10 11 protect me. 12 She wouldn't say anything about we're heading into a storm or anything like 13 If she would have said anything, it 14 would've been, "Oh, wow, we had some rough 15 weather," that type of thing, but never 16 17 beforehand, like this last email, which is -- to 18 me, that was a heck of a signal, "We're in deep 19 shit, Mom." Excuse my French, but that's really 20 what she was saying there. 21 Laurie, this is MR. 22 Thank you very much. That's all I have. again.

1	MS. BOBILLOT: Thank you, and thank
2	you for your time, sir.
3	PARTICIPANT: Mike Kucharski, you
4	might go ahead and ask your questions.
5	MR. KUCHARSKI: Hi, Laurie. Just a
6	couple quick questions about her duties. You
7	said she didn't mention a lot about that, but
8	was wondering if she said anything about weather
9	maps or getting weather information in part of
10	her duties?
11	MS. BOBILLOT: About getting maps?
12	MR. KUCHARSKI: Yes, did she as
13	second mate, I guess she told you did she say
14	she was the navigation officer on there?
15	MS. BOBILLOT: Right, she would
16	route the map, yes.
17	MR. KUCHARSKI: Yes, okay, so she'd
18	draw the routes down on the charts. I guess she
19	talked a little bit about that?
20	MS. BOBILLOT: Right.
21	MR. KUCHARSKI: Did she mention
22	anything about weather information, the weather

information or weather stations, or anything 1 2 that you can recollect that she talked about 3 weather related? MS. BOBILLOT: No. They had the 4 radars and everything, and they knew what type 5 of weather they were going into and everything. 6 7 That would definitely decide which course they were going to take. That's why this whole mess 8 9 right now just is shocking to me. When you think about it, she gave that email when there 10 11 was still propulsion and everything on that 12 ship, but they knew they had a hurricane they had to deal with. Why the hell did they go 13 straight for it, instead of around it? 14 15 your plotting here? Your plotting should have been to avoid. 16 Did she talk at all 17 MR. KUCHARSKI: about the way the ship was run or the way it was 18 19 navigated or anything relating to that? 20 MS. BOBILLOT: No, not at all. 21 MR. KUCHARSKI: Any questions or any 22 thoughts about -- let me be specific. Did she

1	mention anything about maintenance, either in
2	general about the ship, the way things were
3	maintained, or anything related to her duties?
4	MS. BOBILLOT: No. I'm trying to
5	recall some of our conversations, but no, not
6	that I recall.
7	MR. KUCHARSKI: Okay. Thank you
8	very much for your time. That's all I have.
9	MS. BOBILLOT: I wish I was more
10	help to you guys.
11	MR. YOUNG: This is Brian Young
12	again, Laurie. You've been a tremendous help,
13	and we appreciate all the extra information. I
14	just have two follow-up questions. As I look on
15	the Facebook page, did you say it was "A Ship's
16	Life"?
17	MS. BOBILLOT: Yes, she's got
18	different pictures. She loved to take pictures,
19	so be forewarned, there's going to be a lot of
20	pictures there. I believe it's under the
21	albums. You go under "A Ship's Life." If you
22	can't find it, like I said, I can't get to it

right now, but I will forward it over to Katy. 1 2 MR. YOUNG: That'd be great 3 (Inaudible) be some good pictures, and same like had said before, if you did have any 4 previous pictures of the ship and there's a lot 5 in the background, we may be able to see if you 6 7 have a picture of a lifeboat or whatnot. Maybe we can work through Katy if there were any 8 9 pictures that you might be able to forward to 10 us. 11 MS. BOBILLOT: Right. No, I want to 12 help as much as I can because it is quite a mystery, what happened. It's like what's the 13 heck? I know some family members are not 14 15 dealing with it as well as others, which is But it'd be nice to have some sort 16 really sad. 17 of understanding. We know we're not going to 18 get them back, but it'd be nice to get some 19 understanding of what might have happened to the 20 ship, and can it be prevented for future sailors? 21 22 MR. YOUNG: That's exactly what the

NTSB's mission is, so people like you helping us 1 2 really assists us in this investigation. 3 last question I had for you. Did Danielle have a mentor or best friend on the ship? 4 Is there someone she confided in or seemed to get along 5 6 with better than anyone else? 7 MS. BOBILLOT: Ishmael (Phonetic) is one of the (Inaudible) on the El Morro. I can't 8 9 even pronounce his full name, but it's Ishmael something Gonzalez. He's a Puerto Rican who was 10 11 a cook on the boat. They were very, very good 12 friends, and Jimmy Robinson and her were very good friends. 13 MR. YOUNG: So it was good to be 14 15 friends with the cook? MS. BOBILLOT: Yes, and he's 16 I got to meet him in September. 17 really, really crushed over this whole thing. 18 19 He's on the El Yunque. He's on there right now. 20 MR. YOUNG: A few times, you did 21 refer to another ship, the El Morro, with -- I 22 think Danielle may have reported that there were

1	possibly holes in the hull and all that. Just
2	to clarify, were you talking about El Morro or
3	El Yunque?
4	MS. BOBILLOT: El Morro.
5	MR. YOUNG: It was El Morro? Okay.
6	MS. BOBILLOT: Been on the El Morro
7	and the El Faro, yes.
8	MR. YOUNG: But had never had any
9	experience on El Yunque, correct?
10	MS. BOBILLOT: Right, correct.
11	MR. YOUNG: Okay, great. As far as
12	engineering questions, I'm all set, and thank
13	you so much for your time. We're going to pass
14	it around one more time around us, and then
15	we'll let you go.
16	MS. BOBILLOT: All right, dear,
17	thank you.
18	MS. BELL: Hi, Laurie, it's Carrie,
19	again. I just have a couple of questions. You
20	mentioned that Danielle kept a photo album on
21	her Facebook page. Do you know if she kept any
22	kind of a journal or a diary or anything like

Τ	that?
2	MS. BOBILLOT: No, I don't believe
3	so. I tried to get to her email account, her
4	private email account. She has two. Of course,
5	I don't know the password, and I couldn't get
6	into them. You guys, being the government,
7	maybe you can. But as far as a journal, no.
8	MS. BELL: Would you be able to
9	provide us with her email account address, if we
10	might be able to do that, if you'd be okay with
11	that?
12	MS. BOBILLOT: Sure, absolutely,
13	ready to copy?
14	MS. BELL: Sure.
15	MS. BOBILLOT: It's nauticaldeckie,
16	N-A-U-T-I-C-A-L-D-E-C-K-I-E, at hotmail.com.
17	Then the other one is nautideckie, and that's
18	N-A-U-T-I-D-E-C-K-I-E, at hotmail.com.
19	MS. BELL: Are either of those the
20	email addresses you mentioned that you guys
21	talked about the lifeboats and things like that
22	in email previously. Are either of those

1	addresses what she used to communicate with you
2	about that?
3	MS. BOBILLOT: No. We're talking
4	several years ago on that, too, on the El Morro.
5	MS. BELL: Okay. Did she have a
6	boyfriend or a significant other that might be
7	someone we could speak with that could give us
8	even some insight into her just other things
9	that she might not have talked to you about, or
10	that she's expanded on?
11	MS. BOBILLOT: No. She was good
12	friends with Jessie and Norrie Thompson. Those
13	are best friends.
14	MS. BELL: Okay, thank you.
15	MS. BOBILLOT: She might've said
16	stuff to them, but as far as boyfriend
17	boyfriend, no (Inaudible). I think probably
18	Ishmael and Jimmy are going to be your best bet
19	on finding out anything more than I can give
20	you, as far as what she felt. She might've been
21	more open to telling them about, "Oh, geez, this
22	isn't safe, or this is ridiculous," whatever,

1	because they were on the ship, too. She might
2	be more at liberty of saying stuff.
3	MS. BELL: And they might know the
4	same people she knew, so it might be easier to
5	
6	MS. BOBILLOT: Absolutely.
7	MS. BELL: One last question. Do
8	you know if anyone had been fired or anyone had
9	resigned recently, in the last few months?
10	MS. BOBILLOT: No, not that I know
11	of, no.
12	MS. BELL: Okay, that's all I've
13	got. Thank you.
14	MS. BOBILLOT: Thank you.
15	PARTICIPANT: Laurie, again, we
16	appreciate everything. What we're going to do
17	is we're going to submit our contact information
18	to you through Katy. Typically, we would hand
19	you our business cards, but since we're doing
20	this remotely, we'll type something up, so if
21	you do have any further information or you have
22	any questions for us, you'll have contact

1	information for all of us that were on this
2	call.
3	MS. BOBILLOT: Okay, that would be
4	wonderful, thank you.
5	PARTICIPANT: We'll have Katy
6	forward that to you, since she's got all the
7	proper contact info.
8	MS. BOBILLOT: Right. Like I said,
9	I wish I was more help.
10	PARTICIPANT: You've been a
11	tremendous help. For you to be able to give us
12	all this extra information really, really
13	assists us greatly. You can't know how much we
14	appreciate this.
15	MS. BOBILLOT: Good. I appreciate
16	you guys putting in all these long hours. I
17	know it's not an easy task. It's hard for you
18	guys, too, emotionally, I'm sure. Hang in
19	there.
20	PARTICIPANT: Thanks.
21	MR. CURTIS: Laurie, thank you.
22	This is Brian Curtis, again. We certainly

appreciate you taking the time. I know it's difficult, but the information you provide certainly helps us in many regards. that's all we have. If you have any concerns, certainly Katy's there, contact wise. We'll be in touch down the road. Anything else, Katy? MS. CHISOM: Thank you, Laurie. No. I know today you have a lot going on, and we really appreciate you taking a little break away from the service setup and planning. We'll be thinking about you today as you have your second If you think of anything else, feel service. free to email me or call me. I will follow up with you most likely on Friday, okay? MS. BOBILLOT: Oh, okay. That would Is there any way I could get a copy or the email that Norrie and Jessie got from Is there any way I could get a look Danielle? at those, or is that privileged info? PARTICIPANT: We'll get back to you on that, Laurie. I'm not sure I want to speak out of turn here, but certainly get back to you

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1	on that. Thank you so much. If you have any
2	other questions before we wrap it up here,
3	certainly glad to take them.
4	MS. BOBILLOT: Okay. No, I'm all
5	set.
6	PARTICIPANT: All right, thank you
7	very much.
8	PARTICIPANT: Great, thank you
9	again.
10	PARTICIPANT: Thank you.
11	MS. BOBILLOT: Welcome.
12	PARTICIPANT: Bye now.
13	MS. CHISOM: Bye, Laurie.
14	(Whereupon, the above-entitled
15	interview was concluded.)
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<u>C E R T I F I C A T E</u>

MATTER: Interview of Laurie Bobillot

DATE: 11-04-15

I hereby certify that the attached transcription of page 1 to 55 inclusive are to the best of my professional ability a true, accurate, and complete record of the above referenced proceedings as contained on the provided audio recording; further that I am neither counsel for, nor related to, nor employed by any of the parties to this action in which this proceeding has taken place; and further that I am not financially nor otherwise interested in the outcome of the action.



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